



SOLANO COUNTY QUALITY IMPROVEMENT

QI INFORMATION NOTICE 22-06

JUNE 1, 2022

PURPOSE: To inform our Solano County staff, contractors and general community of changes in programs, policies, or procedures at the local, State and Federal levels. QI Information Notices (INs) are sent out monthly and posted on our [website](#).

GENERAL UPDATES

22-06 (A) CalAIM – CALIFORNIA ADVANCING & INNOVATING MEDI-CAL (COUNTY & CONTRACTOR) DOCUMENTATION REDESIGN COMING JULY 1, 2022:

Guidance from DHCS is still forthcoming, particularly clarification to [BHIN 22-019](#). The QI Team continues to move forward with the redesign of forms such as the Youth Assessment and the Progress Note. The overall goal is efficiency and a focus on delivery of clinically appropriate services. Trainings will be provided to the entire system in coming weeks and months.

22-06 (B) PEER SUPPORT SERVICES (PSS) – UPDATES & CERTIFICATION (COUNTY & CONTRACTOR)

Solano County is promoting PSS across all programs and contractors as an evidence-based practice and in alignment with a recovery-oriented system of care. To this end, our Wellness and Recovery staff have worked with statewide training organizations to coordinate free trainings to all persons with lived experience who are interested in becoming Peer Supporters across Solano. Also, under the new Peer Specialist Certification program, BH is “opting in” to bill for PSS under Medi-Cal effective July 1, 2022 as per [BHIN 22-026](#).

Medi-Cal Peer Support Specialist Certification Grandparenting Scholarships - Open May 2, 2022 through July 31, 2022, or until scholarships have been depleted. The California Mental Health Services Authority (CalMHSA), released a scholarship program for current peers that want to receive the Medi-Cal Peer Support Specialist Certification. For more details on how to participate in the program, please visit: www.capeercertification.org. If you know anyone who would like to become certified in PSS, please contact us so we can get names to our partners at CalMHSA for the certification program.

Upcoming Peer Support Specialist webinars - DHCS is sponsoring a series of informational webinars for current and prospective Medi-Cal Peer Support Specialists. Each webinar will cover a different topic and will be posted on the [Peer Support Services](#) webpage. Advance registration is required.

Roles and Responsibilities | Tuesday, June 7, 2022, 3:00 – 4:00 p.m. Register [here](#)

Peer Support Specialist Areas of Specializations | Tuesday, June 14, 2022, 3:00 – 4:00 p.m. Register [here](#). For more information: [BHIN 22-018 Medi-Cal Peer Support Specialist Supervisor Training Requirements for Counties](#).

22-06 (C) BEHAVIORAL MEDICAL COORDINATION (COUNTY & CONTRACTOR):

Eating disorders are complex conditions involving both physical and psychological components. As such, effective treatment of eating disorders involves a combination of physical and mental health interventions, often provided through an integrated therapeutic modality, program, or setting. Subsequently, MHPs (Mental Health Plans) and MCPs (Managed Care Plans) share a joint responsibility to provide medically necessary services to Medi-Cal beneficiaries with eating disorders. Solano BH is working with Partnership HealthPlan of California, our local MCP to establish contracts and processes to support this much needed intervention.

According to [BHIN 22-009](#), DHCS requires that MHPs and MCPs have a memorandum of understanding (MOU) in place. MHPs are required to provide all medically necessary Specialty Mental Health Services (SMHS) in accordance with their contracts with the Department of Health Care Services (DHCS). MCPs are required to provide and cover all medically necessary physical health and non-specialty mental health services. Solano County initiated a process to create the Behavioral Medical Coordination (BMC) Team in 2021 and is actively working to support this policy in referrals, access to care, and coordination for possible placement of these beneficiaries with our MCP.

22-06 (D) REQUIREMENTS FOR UPDATING STAFF FORMS (COUNTY & CONTRACTOR):

The "Staff Master Worksheet Bundle" is a packet of forms required for all new staff, County and Contractor working with Solano County. The forms included in the bundle are as follows:

- Behavioral Health Staff Master Worksheet
- Provider Directory File Information
- Disclosure Form

Staff are required to submit the Staff Master Worksheet and Provider Directory File Information to Quality Improvement at the following times:

- Initial set up (new hire)
- Department of Consumer Affairs (DCA) Renewal/Change of license/registration/waiver
- Staff (Provider) changes their legal name
- At a minimum of every three (3) years
- If any other information changes

Copy of license/registration is also required with submission of forms. With changes such as name and licensure status, NPI updates will also likely be required.

The Disclosure form must be completed upon hiring and annually.

Please email QualityImprovement@SolanoCounty.com for the most current forms

22-06 (E) NPI SERVICE LOCATION UPDATES AND INSTRUCTIONS (COUNTY & CONTRACTOR):

Individuals or organizations apply for NPIs through the CMS **National Plan and Provider Enumeration System (NPPES)**. Parts of the NPI record that have public relevance, including the provider's name, specialty (taxonomy) and practice address are published. As part of the ongoing credentialing process and accuracy, providers, employees, and staff are required to update their service location on NPPES each time their primary practice or new employment changes. This information is important for billing, accuracy, and identifying placement of employment. Quality Improvement has developed a handout and videos to help with this process. This [document](#) has instructions on how to acquire your User Id, reset password, and change your service location. We also have videos on [Vimeo](#) where you can watch this process.

AVATAR UPDATES

No Avatar Updates at this time

We look forward to continuing to partner on implementing this and future State and Federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW
MH Services Manager, Sr., Quality Improvement, Access/Managed Care, Avatar Planning

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